THEORY OF CHANGE

Resolution Ready

Outcomes and indicators planner

Turns the outcomes in a theory of change into things you can see or count, so you know whether the work is making the difference you expect. The first row is an example.

Outcome	What you would see or count	Where it comes from	How often	Who collects it
Families feel listened to the first time	Families who say so when asked one question after their first contact	A short follow up call or text	Every family, reviewed each quarter	Volunteer coordinator

How to use it

Take the outcomes from your theory of change and give each one two or three indicators, not ten. Count only what you will use. Include what people tell you as well as numbers. Decide before you start how the information will be collected and who will look at it.